

# 2015 Key Facts About Children's Health™



Children's Health<sup>SM</sup> is the leading pediatric health care system in North Texas, the eighth largest pediatric health care provider\* in the nation, and the second busiest in terms of admissions and pediatric Emergency Department visits. A private, not-for-profit organization, Children's Health is anchored by three full-service hospitals and the Children's Medical Research Institute at UT Southwestern, which performs transformative biomedical research. The system also includes multiple specialty centers, 20 Pediatric Group practices and a telehealth network, as well as home health and physician services.

## Mission

As a health care system, the Children's Health mission is to make life better for children, from daily wellness and primary care to specialty visits and critical care, with more than 40 locations and 1,000 physicians committed to this mission.

# 2015 By the Numbers'

Patient Encounters	849,564
Unique Patient Visits	282,687
Ambulatory Practice Visits	368,780
Emergency Department Visits	164,335
Ancillary Visits	72,393
Employees	6,997
Licensed Bed Count	592
Square Footage	4 million
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# Facilities and Partnerships

- Children's Medical Center Dallas: academic medical center campus anchored by 490-bed full-service hospital.
- Children's Medical Center Plano: academic medical center campus anchored by 72-bed full-service hospital.
- Specialty Centers in Southlake, Park Cities and seven other locations that offer subspecialty care, outpatient surgery, imaging, physical medicine and rehabilitation.
- Children's Health Pediatric Group: 20 pediatric primary care offices located throughout North Texas, specializing in health care for infants and children through age 18.
- Children's Medical Center Research Institute at UT Southwestern: 69 researchers focused on transformative advances related to cancer, birth defects and metabolic diseases.
- Children's Medical Center Dallas in partnership with Trinity Mother Frances Hospital, Tyler, established the first neonatal telemedicine program in Texas, known as TeleNICU (Neonatal Intensive Care Unit).
- Pediatric Partners: network of more than 300+ pediatricians and pediatric specialists committed to developing clinical initiatives and population health management support to improve quality and cost control.

#### Specialties and Subspecialties

- Children's Health provides care through more than 50 pediatric specialty and subspecialty programs ranging from simple eye exams to specialized treatment in areas such as heart disease, endocrinology, hematology-oncology, and cystic fibrosis.
- Children's Health is also a major pediatric kidney, liver, heart, bowel, and bone marrow transplant center, and includes the first pediatric hospital in Texas with a designated Level I trauma center.









## Children's Health in the Community

Children's Health recognizes that health and wellness begins outside of its facilities, so the organization has made a commitment to reach more children, in more places, in new and better ways than ever before. Children's Health can be found in area schools, where the TeleHealth program with school nurses provides access to physicians who practice at Children's Health, eliminating the need for parents to leave work to take their child to the doctor.

Children's Health also has forged alliances with community and faith-based organizations to deliver care, including routine check-ups and vaccinations, to children at locations and events throughout the region. These initiatives are part of the organization's commitment to being by the side of parents in the health and wellness of their children.

#### Awards and Achievements

- *U.S. News & World Report*: Named Children's Medical Center one of the top pediatric hospitals in the country in the 2015-2016 "Best Children's Hospitals" survey.
- Received *U.S. News & World Report* Connected Award, which recognizes hospitals whose excellence in patient safety, patient engagement and clinical connectedness improves patient care.
- Hospitals & Health Networks Most Wired: Named to H&HN's Most Wired for nine out of 11 years years recognizing Information Technology adoption in U.S. hospitals and health systems. Children's Health achieved the "advanced" status in 2015.
- Disease-specific certifications: Eight disease-specific programs certified by The Joint Commission, the nation's predominant standard-setting accrediting and certifying regulatory body in health care.
- Children's "Safe at Home Providing Clinical Support for Patient/Family Care in the Home" was selected by the
  Texas Hospital Association for the Bill Aston Award for Quality. The award honors hospitals that have distinguished
  themselves through measurable success in improving quality and patient outcomes through the sustained
  implementation of a national and/or state evidence-based patient care initiative.
- The Plano hospital was named a top hospital for patient safety by the Leapfrog group, a national organization of major employers, for a second year in a row.
- The Heart Center was awarded a 3-star rating by the Society of Thoracic Surgeons, only five other pediatric heart centers have this distinction.
- American Nurses Credentialing Center (ANCC) Magnet Recognition Program: Children's Medical Center has
  maintained Magnet designation since 2009, recognizing quality patient care, nursing excellence and innovations in
  professional nursing practices.
- TeleNICU program named to *InformationWeek* magazine's Elite 100 list; Children's Health is the only health system in Texas named to the list.
- Named for four consecutive years as one of the "150 Great Places to Work in Healthcare" by Becker's Hospital Review based on benefits, wellness initiatives, commitment to diversity and inclusion, professional development opportunities, and work environments.
- HIMSS Stage 7: Recognized by Health Information Management Systems Society for reaching Stage 7 in the adoption of electronic medical records (EMRs), the pinnacle of an environment where paper charts are no longer used to deliver patient care.



- Texas' Coveted Entity Privacy and Security Certification: Children's Medical Center is the first hospital in Texas to receive this certification by the Texas Health Services Authority (THSA) and the Health Information Trust Alliance (HITRUST).
- Designated a "Comprehensive Multiple Sclerosis Care Center" by the National MS Society; Children's Health is only the third in the nation to be awarded this honor.

#### History

- Founded in 1913 as the Dallas Baby Camp.
- Grew into the Bradford Hospital for Babies in 1930.
- Joined with Children's Hospital of Texas and Richmond Freeman Memorial Clinic in 1948 to become Children's Medical Center of Dallas.
- Affiliated with UT Southwestern Medical Center in 1964.
- Evolved into a comprehensive health care system, Children's Health, in 2014.
- Acquired our Children's House in July 2015.
- Broke ground for Children's Health Andrews Institute Orthopaedics & Sports Medicine in November 2015.